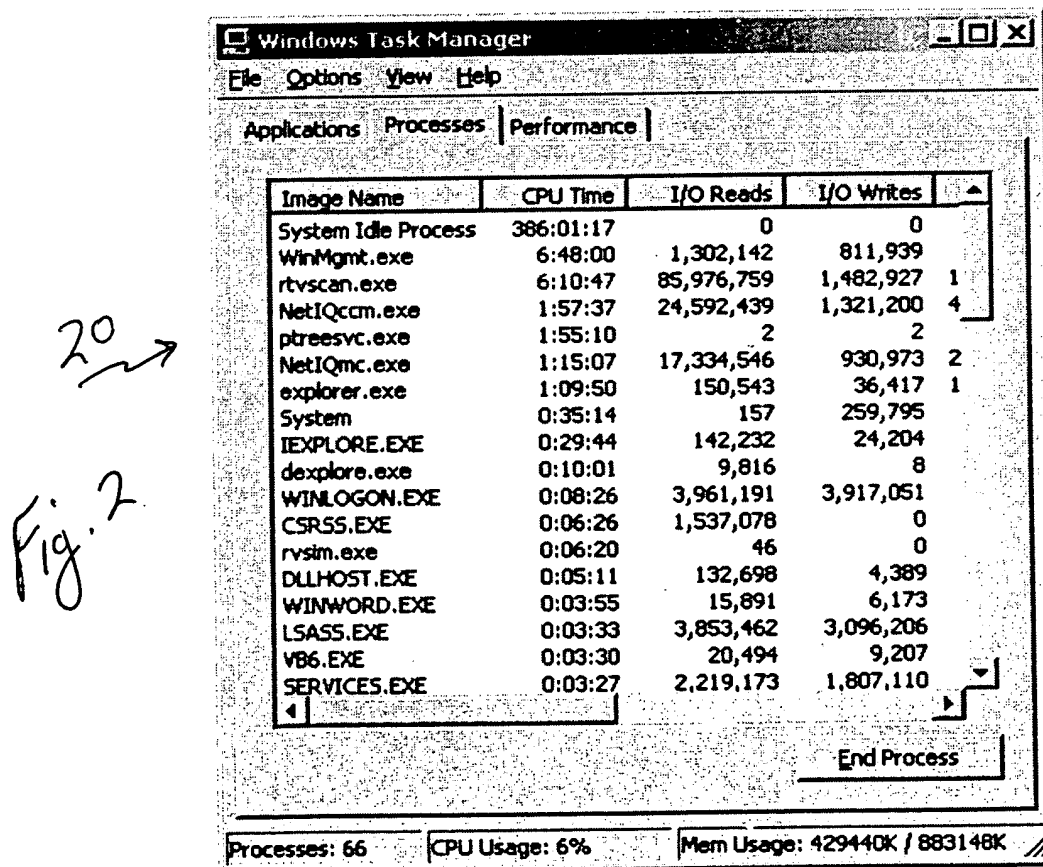


Fig. 1



IDLE SYSTEM

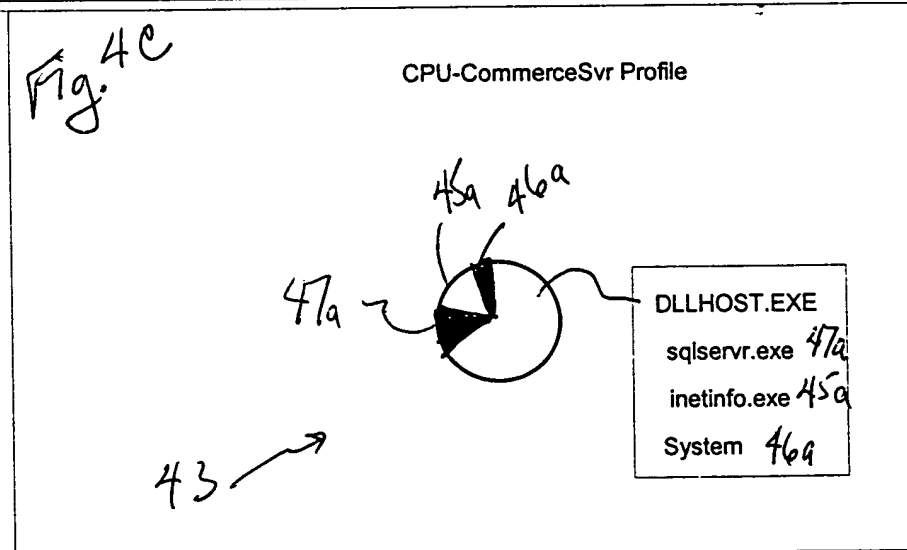
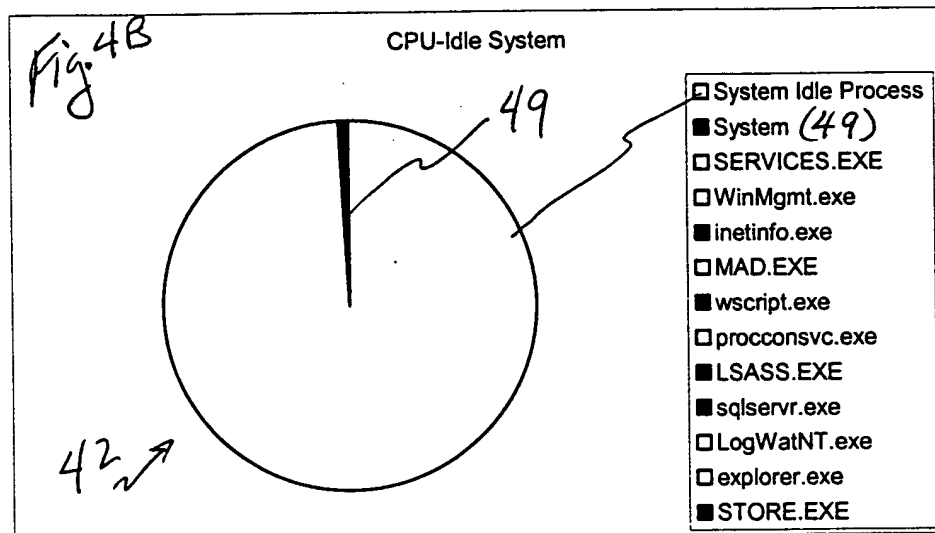
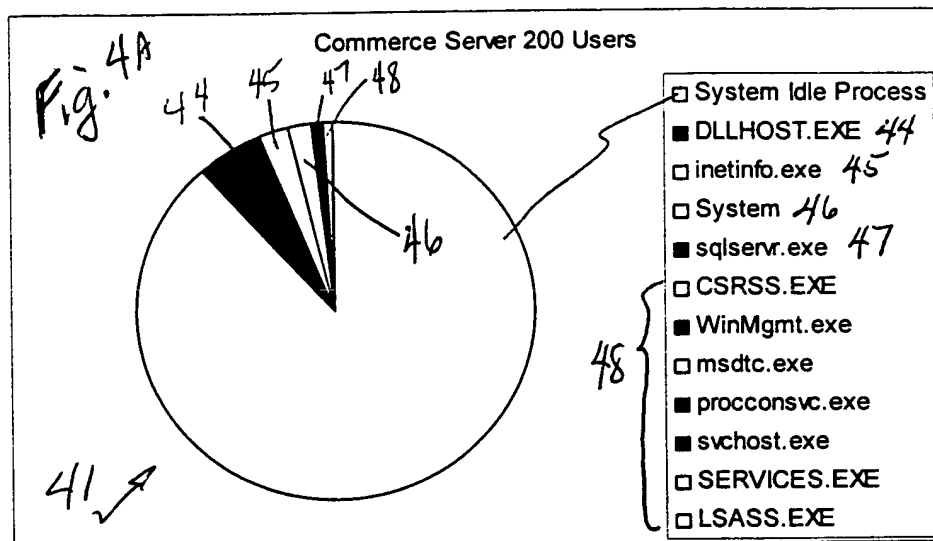
Name	CPU Time
CSRSS.EXE	625000
CSRSS.EXE	156250
CSRSS.EXE	0
dfssvc.exe	781250
DLLHOST.EXE	156250
DLLHOST.EXE	156250
dmfapc.exe	468750
dmfrcp.exe	156250
DMLService.exe	312500
dxserver.exe	1406250
EMSMTPA.EXE	1250000
esconmgr.exe	312500
EXMGMT.EXE	468750
explorer.exe	3125000
explorer.exe	937500
explorer.exe	937500
iidbms.exe	0
iigcc.exe	468750
iigcn.exe	0
inetinfo.exe	75312500
listmanager.exe	156250
LLSSRV.EXE	156250
LOCATOR.EXE	781250
LogWatNT.exe	3437500
LSASS.EXE	9218750
MAD.EXE	32187500

Fig. 3A

COMMERCE SERVER – 200 USER WORKLOAD

Name	CPU Time
CSRSS.EXE	1509218750
CSRSS.EXE	0
CSRSS.EXE	0
dfssvc.exe	312500
DLLHOST.EXE	156250
DLLHOST.EXE	312500
DLLHOST.EXE	12374375000
dmfapc.exe	1093750
dmfrcp.exe	4375000
DMLService.exe	0
dxserver.exe	156250
esconmgr.exe	468750
explorer.exe	937500
explorer.exe	2656250
explorer.exe	2812500
iidbms.exe	4687500
iigcc.exe	156250
iigcn.exe	625000
inetinfo.exe	5936562500
listmanager.exe	781250
LLSSRV.EXE	781250
LOCATOR.EXE	937500
LogWatNT.exe	3125000
LSASS.EXE	18437500
MapServant.exe	625000
mdm.exe	0

Fig. 3B



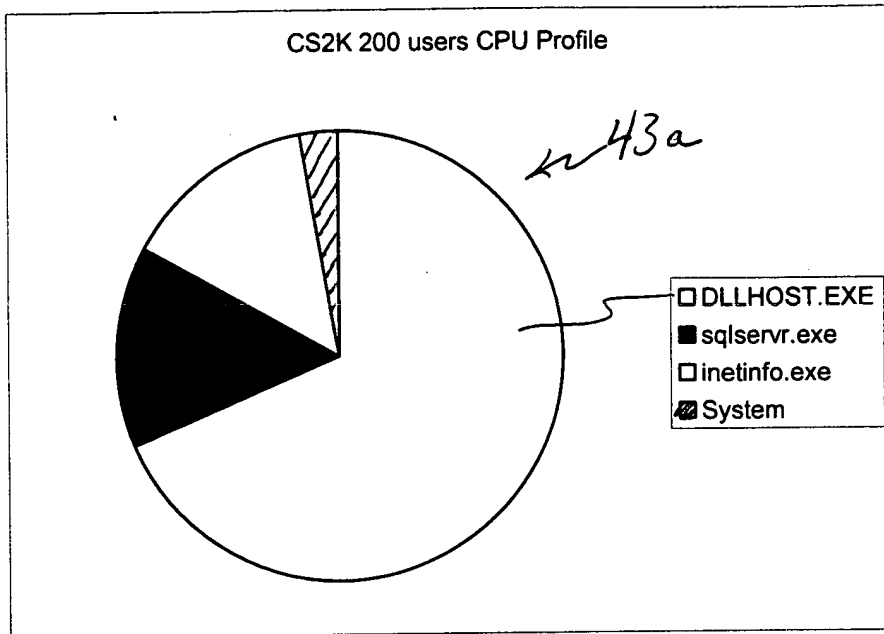
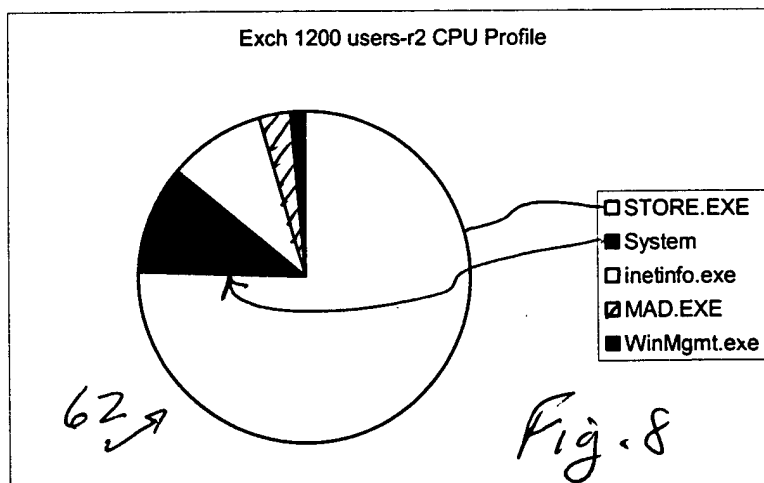
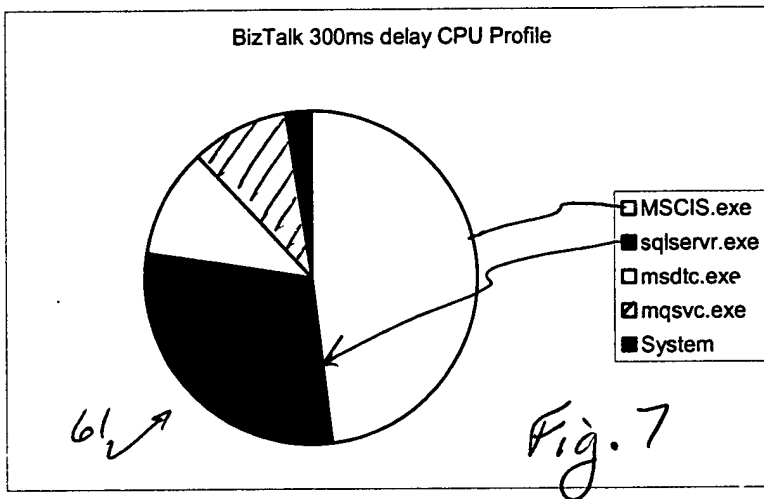
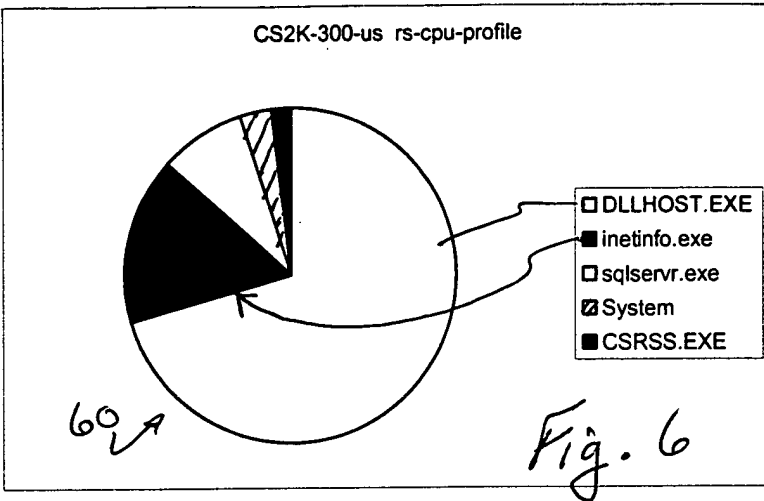


Fig. 5



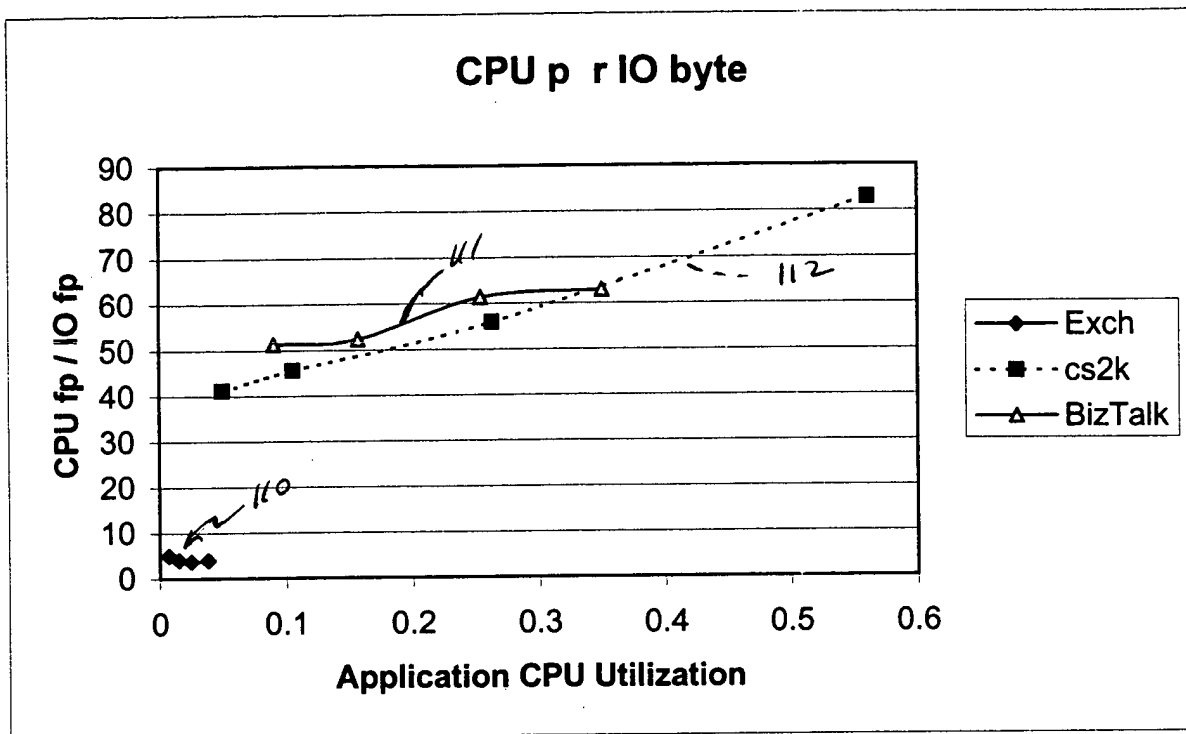


Fig. 9

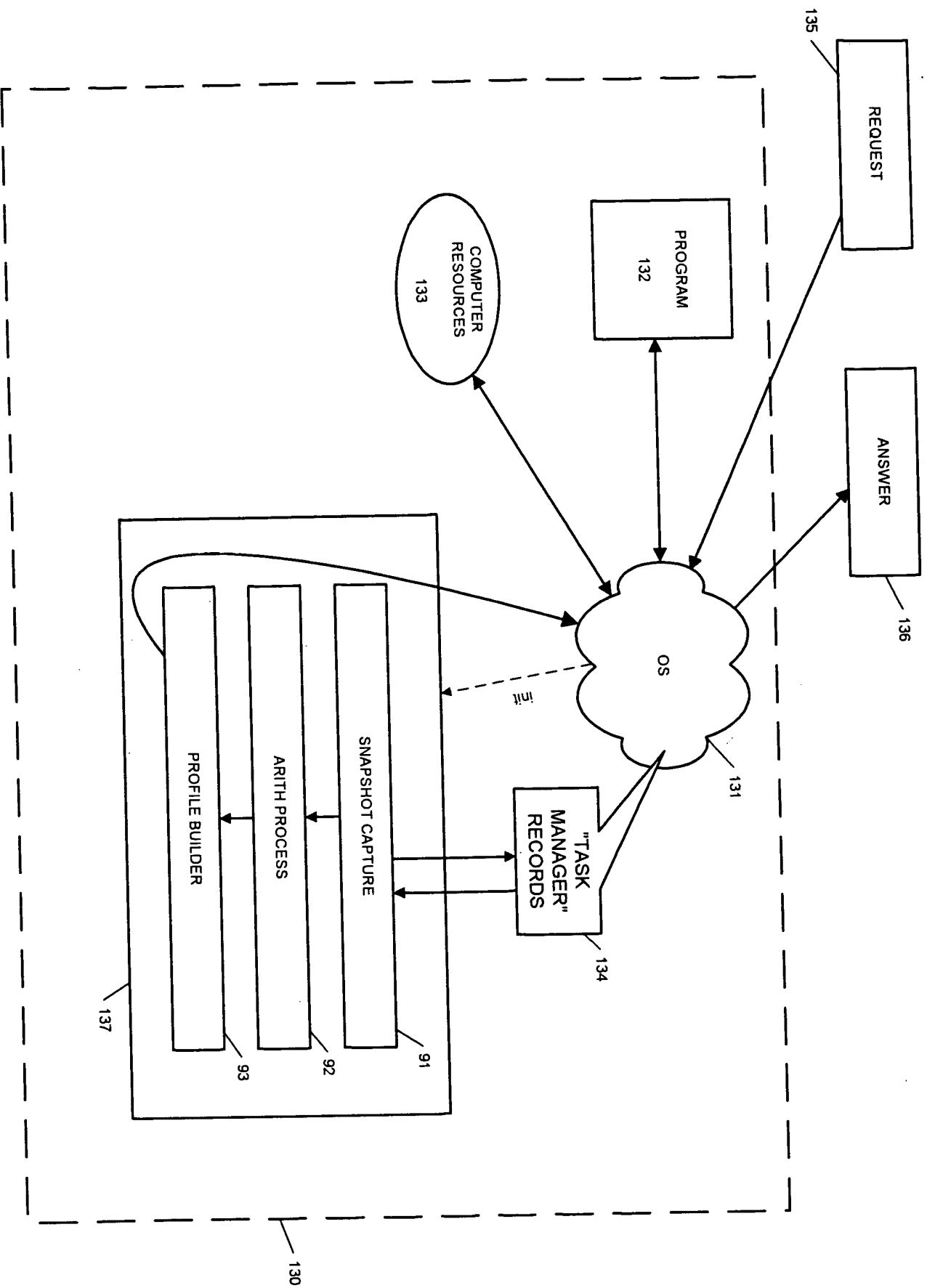


Fig. 10